



# My story

**UNCA New Media** 

Web Design to California to UX

Self-study to mentorship

Study.com to Microsoft

California to Asheville



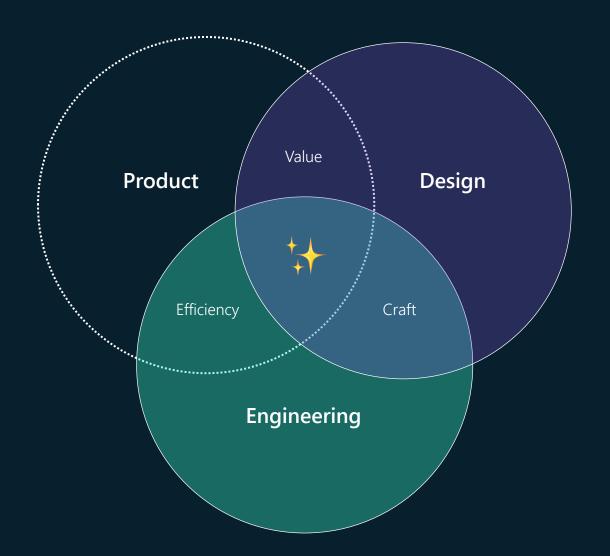
## Why should an Engineer care?

Designers and Engineers work closely together to build products.

Working together well ensures success.

Design is cool. Everyone has an opinion.

One day you may choose to be a Designer...



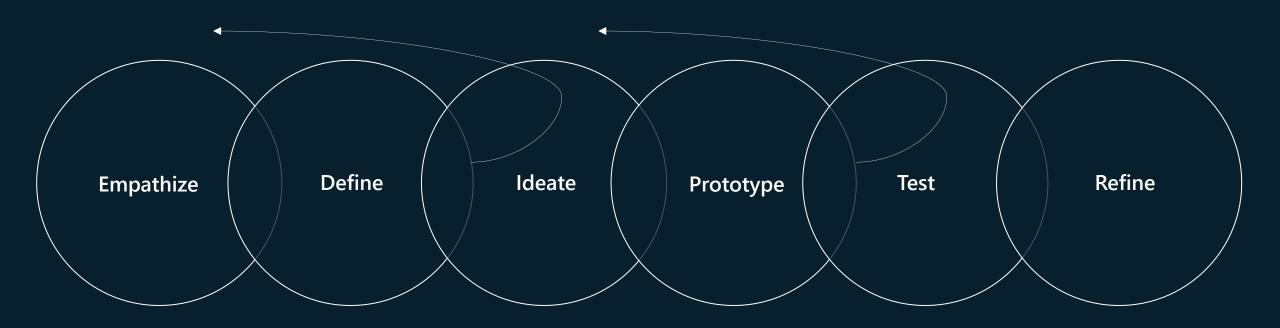
## The product triad

Collaborative working model of high functioning product teams.

Shared ownership and accountability builds trust, respect, and skill.

Good communication and collaboration is essential.

# **Design thinking process**



## What does a Product Designer do?

## Understand the problem

Empathize through research Partner with Product to understand business goals and objectives

## **Define goals and approach**

Lead workshops and brainstorm Craft principles and metrics of success Articulate thinking and ask questions

#### **Iterate**

Explore solutions and develop concepts Gather feedback and iterate Partner with Content UX and Research

### **Prototype & Test**

Create prototypes from concepts
Test with users, gather feedback

## Sell the work

Partner with product to pitch their idea

Define business and user impact metrics

Convince stakeholders (and Engineering) to fund the work

#### **Refine & Finalize**

Polish designs, ensure high quality Document interaction patterns in a spec/deck Review with Engineering to cost, break into phases

### **Support implementation**

Support Engineering to build the design to spec Iterate on design if needed Attend bug bashes, file bugs, push for quality

#### Learn

Partner with Product and Engineering to learn from data Consider the next iteration...



## If you want to be a Designer...

User Experience or Product Design track

Self study, Mentorship, or Grad school

Portfolio and networking are crucial

Learn to tell your story and stand out

Differentiate by blending skills

Learn to communicate well

## Resources

## **1** Basic tools

Figma
Adobe
Prototyping tool
Video editing software
Note taking system/app

## Skills that add value to UX

Visual (Illustration, logo, icons, painting, drawing)
Motion (animation, video, micro animation)
Writing (editorial, marketing, creative)
Project management
Coding
Soft skills (communication & collaboration)

## **2** Learn

Nielson Norman Group
UX Reading list
IDEO Design Thinking
Interactive Mind
Product thinking
Design systems intro
Fluent Design
Huge list of resources

## UX Roles

Product Designer or User Experience Designer Visual Designer Design Researcher Content Designer (UX writer) Product Manager (Business focus)



